

Contact

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Top Skills

Strategic Communications
Strategic Partnerships
Cross-Cultural Communication Skills

Languages

English (Full Professional)
Indonesian (Native or Bilingual)

Honors-Awards

Bronze Medalist in the Your-K, Your-
ASEAN Short Video Contest
Gold Medalist on World Youth
Invention and Innovation Award
2022

Publications

Kebijakan Luar Negeri Pro-Israel
Amerika Serikat di Pemerintahan
Obama: Perubahan Lanskap
Pembuat Kebijakan

Menelaah Interdependensi Korea
Selatan-Tiongkok Akibat THAAD
dalam Analisis Neoliberalisme

Israel dan Perjanjian Abraham:
Upaya Peningkatan Status Israel
dalam Sistem Internasional

Zefanya Kharisma Nugroho

Building Global Partnerships in Higher Education | International
Mobility & Program Management | Cross-Cultural Engagement
Surabaya, East Java, Indonesia

Summary

Over the past 3+ years, I have supported 200+ international students and managed end-to-end global mobility programs across universities in Indonesia and beyond. From coordinating semester exchange programs and government scholarships (KNB & TIAS) to reviewing 25+ partnership agreements monthly, I bring both operational depth and strategic vision to international education. Currently at Petra Christian University, I focus on building and strengthening institutional partnerships: facilitating 15+ strategic meetings per month, expanding access to international grants, and growing PCU's global network. Previously at Airlangga Global Engagement, I led program and budget management (IDR 50–100M/program) while ensuring seamless experiences for 120+ inbound students each semester. I believe internationalization is fundamentally about people: connecting students, institutions, and cultures in ways that create lasting impact. Whether it's negotiating an MoU, supporting a student navigating a new country, or building a cross-border academic collaboration, I'm driven by the outcomes that matter most: access, inclusion, and meaningful global engagement. Open to connecting with professionals in international education, global mobility, and higher education partnerships.

Experience

Petra Christian University
International Partnership
March 2026 - Present (3 months)
Indonesia

Manage communication with 30+ institutional partners monthly through formal correspondence, maintaining consistent engagement and relationship quality across a diverse global network

Review an average of 25 partnership agreements (MoU/MoA) per month, ensuring compliance, alignment with institutional goals, and timely processing

Facilitate 15+ strategic partnership meetings per month, delivering comprehensive meeting minutes within 24 hours to ensure accountability and follow-through

Initiate and expand institutional and industry collaborations to strengthen PCU's global presence, increase access to international grants, and grow joint academic initiatives

Airlangga Global Engagement

2 years 3 months

International Mobility & Global Reputation

September 2025 - March 2026 (7 months)

Surabaya

Managed 5 end-to-end international exchange programs, overseeing the full cycle from promotion and pre-departure through arrival, study period, and post-program completion

Led program and budget management of IDR 50–100M per program, coordinating logistics, event planning, and vendor management across 50+ stakeholders

Delivered structured, high-quality exchange experiences for 120+ international students per semester, maintaining consistent program standards and student satisfaction

International Student & Mobility

January 2024 - September 2025 (1 year 9 months)

Surabaya

Provided end-to-end welfare and non-academic support for 100+ international students per semester, covering accommodation, healthcare, insurance, banking, and immigration needs

Coordinated across 10+ stakeholders — including faculties, hospitals, banks, and immigration authorities — to ensure smooth student onboarding and daily life support

Managed student cases and communications with a focus on responsiveness, cultural sensitivity, and high satisfaction outcomes

Universitas Airlangga

9 months

Assistant Lecturer

September 2023 - January 2024 (5 months)

Surabaya

Co-facilitated Foreign Policy Analysis discussions for undergraduate students, moderating debates and ensuring active participation

Managed grading, scheduling, and administrative coordination to support the lead lecturer and maintain course quality

Research Assistant

May 2023 - January 2024 (9 months)

Surabaya

Conducted literature research on U.S.–ASEAN economic cooperation across the Biden and Trump administrations, contributing to a paper presented at the 9th ICoCSPA 2023

Researched U.S.–China economic dynamics in Southeast Asia, synthesizing academic sources and news into structured research briefs

Koordinasi Informasi dan Kehumasan FISIP Unair

1 year 1 month

International Program and Inbound Coordinator

June 2023 - January 2024 (8 months)

Surabaya

Coordinated logistics and program delivery for international guests including foreign lecturers and visiting students, ensuring smooth and culturally enriching experiences

Provided English–Indonesian interpretation and translation at conferences, guest lectures, and company visits, bridging communication between local and international stakeholders

Served as primary point of contact for inbound guests, managing scheduling, logistics, and on-site coordination across multiple events per semester

International Program and Inbound Intern

January 2023 - June 2023 (6 months)

Surabaya, East Java, Indonesia

Airlangga Model United Nations
Division Secretary
April 2022 - August 2022 (5 months)
Surabaya

Managed internal and external documentation, maintained participant communications, and coordinated scheduling across all event phases for a large-scale university MUN conference

AIESEC in Surabaya
Volunteer Staff
January 2022 - February 2022 (2 months)
Surabaya

Designed and delivered English language lessons for students using creative online and offline teaching methods, achieving measurable improvements in student engagement and comprehension

Airlangga Orchestra
Human Resources Coordinator
January 2021 - January 2022 (1 year 1 month)
Surabaya

Led a team of 5 to manage weekly rehearsal scheduling, trainer coordination, and production logistics for both live and virtual performances

Education

Universitas Airlangga
Bachelor's degree, International Relations and Affairs · (July 2020 - March 2024)

SMAN 15 Surabaya
Mathematics and Natural Sciences · (2017 - 2020)